

Hospital Indicators

Annual Evolution of Care Activity in Outpatient Consultations

(January to September)

Metric	2007	2008	2009	2010
1st Consultation	7.129	7.722	7.839	7.920
Subsequent Ones	28.438	28.291	29.048	31.221
Total Consultations	35.567	36.013	36.887	39.141
NHS Consultation	29.352	30.743	32.091	34.216
Nº. Doctors	71	86	96	112
% 1st Consultation/Total Consultations	20,04%	21,44%	21,25%	20,23%
Subsequent/1st Consultation Index	4	4	4	4
Nº Consultations per doctor	501	419	384	349

(source: North Lisbon Hospital Centre Site) 01/10/2010

Annual Evolution of Care Activity in Total Patient Occupation Pediatry

(January to September)

Metric	2008	2009	2010
Average Capacity Practised	58	56	56
Patients Released	1.456	1.420	1.504
Internal Transfers	116	117	140
Inpatient Days	12.258	10.902	11.494
Patients from the NHS	1.147	1.158	1.223
Average Delay	6,8	6,1	6,4
Occupation Rate	77,13%	71,31%	75,18%
Re-admission Rate < 72h	2,88%	2,93%	2,94%
Mortality Rate	0,84%	0,72%	0,89%
Patients Released per Bed	23	23	24

(source: North Lisbon Hospital Centre Site) 01/10/2010